

Meet Your Client Advocate!

Need Help With Your Benefits?

Contact your Client Advocate to help you get the most from your group insurance plans.

Please call whenever you or a member of your family:

- Need help solving a benefit related problem
- Have a question about a benefit
- Have questions regarding a bill
- Need further clarification on an insurance matter
- Believe that your claim has not been paid properly
- Access to medical care
- Help obtaining prescriptions
- Assistance in locating a provider and scheduling an appointment
- Education on benefits offered through your employer



Kathy Tyre

Your dedicated client advocate is Kathy Tyre, and she can be reached at 904.899.4076 OR Toll-Free 844.875.3715 Ext 54076 Also available for ZOOM meetings on a scheduled basis. Email: ktyre@onedigital.com

We strive for a 10! Please click on the link below to provide feedback on your Advocacy Experience. Thank you! <u>https://onedigital.surveymonkey.co</u> m/r/Ktyre2023