



# YOUR PHARMACY BENEFIT AT-A-GLANCE

## Filling your prescriptions



### Retail Pharmacy Network

The ClearScript Pharmacy Network includes over 65,000 chain and independent pharmacies. To find a participating pharmacy,

use our **Pharmacy Locator tool found on [clearscript.org/members](https://clearscript.org/members)** or contact our customer service center at 1-800-819-5479.



### Fairview Mail Service Pharmacy

For medications you take long-term, your pharmacy benefit offers **convenient home delivery through Fairview Mail Service**

**Pharmacy.** Fairview Mail sends medications through regular mail delivery within five days or less of receiving your valid prescription. Orders are shipped at no extra charge and arrive in unmarked, tamper-resistant packaging.

### Getting Started with Fairview Mail Service

Get started filling your prescriptions through **Fairview Mail** by calling **1-866-377-6245 (toll-free) Monday through Friday, 8 am-7 pm (CST) or Saturday 8 am - 4 pm (CST).** A Fairview representative will work with your physician or your current pharmacy to fill or move your prescriptions to Fairview Mail Service Pharmacy.

### Refilling Mail Service Prescriptions

You can easily refill your prescriptions by mailing back the pre-printed order form that comes with each shipment, requesting a refill by **calling 1-866-377-6245 (toll-free), ordering online at [MyFairviewRx.org](https://MyFairviewRx.org)**, or using the **MyFairviewRx mobile application.**

Scan for Rx transfers and refills



### Specialty Pharmacy

Your benefit plan has designated Fairview Specialty Pharmacy as the exclusive pharmacy for filling specialty medications. Fairview Specialty offers personalized customer service, enhanced medication counseling and convenient shipping to members with complex conditions.

**To fill a new prescription for a specialty medication, please call 1-800-595-7140.**



**[ClearScript.org/Members](https://clearscript.org/members)**

Find out more about your pharmacy benefit at **[clearscript.org/members](https://clearscript.org/members)**.

- Formulary Guide
- Pharmacy Locator
- ClearScript Forms
- Mail Service
- Specialty Pharmacy
- Member Sign-In

Scan for  
[clearscript.org/members](https://clearscript.org/members)



Create a secure member account to:

- **Claim Search** - View your prescription history.
- **Drug Pricing** - Compare pricing at selected pharmacies with your copay/coinsurance applied.
- **Drug Information** - Look up information about your medications and check drug interactions.

## ClearScript Customer Service

**1-800-819-5479**

Available 24 hours/day, 7 days/week

### Prior Authorization

**1-800-819-5479**

### Fairview Mail Service Pharmacy

**1-866-377-6245**

### Fairview Specialty Pharmacy

**1-800-595-7140**